

*Quad Tone RIP*



# Installation Notes

**QuadToneRIP  
on  
macOS**

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Version 2.8.1.1 - February 2023

## **Installation System Requirements**

**Mac OSX - macOS - versions**

**10.13 High Sierra**

**10.14 Mojave**

**10.15 Catalina**

**11.6 Big Sur**

**12.6 Monterey**

**13.0 Ventura**

## **Security Requirements**

**System Preferences -> Security & Privacy**

You must allow apps downloaded from:

**App Store and Identified Developers**

To change this you must **Unlock** the pane with the lock on bottom left using your admin password.

**Installation is simply double-clicking on the Install-QTR-2.8.1.pkg file icon.**

You will need the admin password of your computer.

## Troubleshooting and Diagnostics

There is a Diagnostic Script that can aid in solving problems. If there are any difficulties running QuadToneRIP, please run this script by double-clicking on **DiagnosticScript.command**. The script will open a window and show lots of information about your print system. Cut and paste this info into an email when inquiring about a problem. **Do not** use the **Save** command as this saves info about the session not what is displayed.

There is a groups.io group that has many users of QuadToneRIP, see:  
**<https://groups.io/g/QuadToneRIP>**

Email support questions to:  
**[quadtone@harrington.com](mailto:quadtone@harrington.com)**

Please supply as much information about your setup with the email:  
Include:

- Operating System version
- Printer Model
- Inkset you are using
- Workflow methods -- Apps
- Image formats and size --
  - TIFF, JPG, etc.
  - Gray, RGB, 8/16 bit
  - ICC profiles if any
- Screen captures of problem areas.

Describe the problem.