

Quad Tone RIP



Installation Notes

**QuadToneRIP
on
macOS**

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Roy Harrington

Version 2.8.0 - April 2021

Installation System Requirements

Mac OSX - macOS - versions

10.9 Mavericks
10.10 Yosemite
10.11 El Capitan
10.12 Sierra
10.13 High Sierra
10.14 Mojave
10.15 Catalina
11.2 Big Sur

Security Requirements

System Preferences -> Security & Privacy

You must allow apps downloaded from:

App Store and Identified Developers

To change this you must **Unlock** the pane with the lock on bottom left using your admin password.

Installation is simply double-clicking on the Install-QTR-2.8.0.pkg file icon.

You will need the admin password of your computer.

Troubleshooting and Diagnostics

There is a Diagnostic Script that can aid in solving problems. If there are any difficulties running QuadToneRIP, please run this script by double-clicking on **DiagnosticScript.command**. The script will open a window and show lots of information about your print system. Cut and paste this info into an email when inquiring about a problem. **Do not** use the **Save** command as this saves info about the session not what is displayed.

There is a groups.io group that has many users of QuadToneRIP, see:
<https://groups.io/g/QuadToneRIP>

Email support questions to:
quadtone@harrington.com

Please supply as much information about your setup with the email:
Include:

- Operating System version
- Printer Model
- Inkset you are using
- Workflow methods -- Apps
- Image formats and size --
 - TIFF, JPG, etc.
 - Gray, RGB, 8/16 bit
 - ICC profiles if any
- Screen captures of problem areas.

Describe the problem.